Ordering Guide

This guide will show you how to effectively navigate and checkout using W.B. Mason website.





How do I order from W.B. Mason? Go to <u>www.wbmason.com</u> and use your username and password to log in.

Welcome, Foster Maki [*] of Champlain Valley Physicians Hosp CVPH Cost Center Co (C2222567) Login Switch	WHO BUT	SHOPPING CART0 Items\$0.00QUICK ORDERCHECKOUT
Federal Government Customers Click Here	Enter Keyword PORT © ORDERS © ACCOUNT CENTER	FAVORITES Selected List
RETURNING CUSTOMERS - PLEASE LOGIN USERNAME PASSWORD Log me in automatically when I visit wbmason to not check if on a public/shared computer.) LOGIN Forgot your password? Click Here to have your password sent to you by a Federal Government Customers Click Here	Image: NEW CUSTOMERS - PLEASE REGISTER Image: Im	<section-header><section-header><section-header></section-header></section-header></section-header>

Once you have successfully logged in you should see this home page and your name in the top left corner of the web page:



You can access all of your best value items by selecting a favorites list in the top right

corner:



To review the items in your shopping cart, click the shopping cart button in the top right, or from the shopping cart view:

Welcome, Foster Maki* of Champlain Valley Physicians Hospital- CVPH Cost Center Co (C2222567) Switch Logout	WHO BUT		SHOPPING CART 20 Items \$6.60 QUICK ORDER CHECKOUT
Federal Government Customers Click Here Enter Keywo ♥ SHOP ★ SERVICES \$ SUPPORT C	୭ ORDERS 🌼 ACCOUNT CENTER	P FAVORITE	Selected List
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QUICK ENTRY Add items to cart without leaving the page Select Action Sort By		Item Price	Total Cost
ACCO® Mini Binder Clips, Steel Wi	ire, 1/4" Cap., 1/2"w, Black/Silver, Dozen	\$0.33 DZ	\$6.60
Remove from cart			Note
Remove from cart Select Action Sort By			Note
Remove from cart Select Action Sort By Update Cart Empty Your Cart Save Cart for Later	Checkout here!		Note

First step of checkout is selecting a shipping address.

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	0	CVPH-8728 Case Management	210 Cornelia 2nd FI Suite 201 Med Office Bldg	Plattsburgh	NY	12901		()	a	
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	0	CVPH-1184 Etown Transport	Food Service Products - Main Campus (1st Floor) 75 Beekman Street	Plattsburgh	NY	12901		()		

Next step is selecting your cost center from the drop down menu.

elcome, Foster Maki* of Champlain Valley Physic VPH Cost Center Co 2222567) Switch Logout	ians Hospital-	20 Items SHOPPING CART 20 Items \$6.60 QUICK ORDER CHECKOUT
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7170 - LAB-SUPPORT		

Continue through the billing page by clicking next.

2222567) Switch Logout			W.B.	MASUN		20 Items \$6.6
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BILLING ADDRESS Name Attention Street Address City State Zip Code Phone Number	CVPH Cost Ce Accounts Paya 75 Beekman S Plattsburgh NY 12901 (518) 561-200	enter Acct able Department St 10			Product Subtotal Tax Subtotal may include bottle deposit Drder Total	\$6.60 \$0.00 \$6.60

Complete your order by clicking submit after reviewing it for accuracy!



For Help with any order or to place a return, click on the customer service tab to send an email to your dedicated customer service rep.

Welcome, Foster Maki* of Champlain Valley CVPH Cost Center Co (C2222567) Switch Logout	Physicians Hospital-	WHO BUT	ASON	8 20	SHOPPING CART Items \$6.60 JICK ORDER CHECKOUT
Federal Government Customers Click Here	Enter Key	word		م	
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CUSTOMER SERVICE	CONTACTS CSR: <u>Heather Diaz</u>	1-888-WBMASON			
1 (518) 561-4300	SUPPORT REQUESTS FAQ				HELP PDF
CONTACT US					-
Your Information: Foster Maki [#] foster.maki@wbmason.com Send To: Heather Diaz Customer Service Representative heather.diaz@wbmason.com Subject: Select Subject				Need help PDF for W	? Check out the Help tips on how to use BMason.com
Message:			$\hat{}$		
SUBMIT					
Shopping & Browsing Find a Product P Create an Order Create a Shopping List Sh Item Type & Color Con Legend	acing Your Order ayment Methods Sales Tax ipping Information npleting Your Order	General Information FAQs Online Security	on Policies Privacy Policy Terms of Use Return Policy		

We're here to help!

If you run into any trouble while shopping, or you need assistance, contact the your dedicated customer service representative



